

## **Palm OS SPT1700/1800 Repair/Refurbished return quick start instructions**

1. Place terminal in the cradle for approximately 30 minutes to charge the battery fully. The status light for the battery being charged inside the terminal is the rightmost light on the cradle. Again, red means charging, green means fully charged.
2. Once the battery in the terminal is fully charged you are ready to start setting up the **terminal**. Remove the **terminal** from the **cradle** and press the red button on the **terminal** to turn it on.
3. Remove the yellow **stylus** from the back of the terminal.
4. Follow the on-screen instructions to align the touch screen digitizer. **It is extremely important that this is done accurately.**
5. Set (if they are not correct) the **date** and **time** by tapping the desired "outlined" item on the screen then selecting the correct settings.
6. Using the vertical scroll bar on the screen if necessary, find the **Restorer** icon in the **Application Launcher All** category. Tap the **Restorer** icon then tap **OK**.
7. Once Restorer has finished running, it will automatically launch **VTS Register**. NOTE: If VTS Register has been run previously, it will not launch automatically at this point. You may launch VTS Register at any time by tapping on its icon from the **Application Launcher**.
8. Complete the information required in VTS Register. This should all be self explanatory except for **VZ ID** and **Password**. Please contact your Verizon liaison for guidance regarding this information.
9. Tap **Send**. A screen will appear affording you the opportunity to check your **Connection Settings** or to **Update**. If you need to enter a pre-dialing string, such as dialing 9 to get an outside line, see step 10, otherwise proceed to step 12.
10. To set a pre-dialing string, tap **Connection Settings**. Restorer will have ensured that all the settings on the Network screen are correct. Tap on the "outlined" phone number. On the **Phone Setup** screen, tap the check box for **Dial Prefix**. That will ensure that a 9 (and subsequent pause) will be dialed prior to dialing out.
11. Tap **OK**, then tap **Done**.

### **IMPORTANT:**

When you are finished with viewing or making changes to the **Connection Settings** screen, you **MUST** tap **Done**. Selecting **Connect** will not run the appropriate scripts to continue the update process.

12. Place the terminal in the cradle. Tap **Update**.
13. Follow any additional on-screen instructions that may be presented to you. You are ready to explore VTS. Please refer to your VTS User Manual for guidance on using the program.